



Goods Returns / Exchange Procedure

Our Aim

We offer a range of high quality products and want to ensure you are happy with your UniSmart Apparel purchase. If you're not 100% satisfied, you may return your goods for an exchange or refund within 20 days of purchase. (With your proof of purchase)

Our Guarantee

We deliver products of the highest quality which should arrive in excellent condition. If for any reason there is a fault with your UniSmart Apparel product please contact us within 90 days of purchase.

General

All returned goods must be in unused, unwashed condition in original packaging if you wish for an exchange or refund. We ask if you choose carefully and check sizing before ordering. Please choose sale items carefully as they are non refundable and non exchangeable. With the exception of faulty goods we cannot refund freight charges. Please call our customer services for help.

Where should I return the goods to?

Please send your completed returns form (see page 2) along with the goods and your proof of purchase to the address below.



Please deliver to:

UniSmart Apparel

114 Clyde St

INVERCARGILL 9810

Attn: Returns



Returns & Exchange Form

(Please print, complete & return with goods)

Name:	
Address:	
City:	Email:
Country:	Phone (Day):
Post Code:	Cell Phone:

I have returned the items for: (Please circle one of the below)

Exchange

Refund

I wish to exchange the items for:

Item Code	Description	Colour	Size	Quantity	Price	Total

Please refund/charge any difference to my credit card

Visa _____ Exp date: _____

Master Card _____ Exp date: _____

Reason for return or any comments:

Any questions please call us: 0800 102 597 or email kerry.stewart@unismart.co.nz